

Mastercard® Promotion – Free Sentosa Fun Pass Vouchers for 10 Complimentary Fun Pass Tokens worth \$10

Terms and Conditions

This promotion is organized by SISTIC.com Pte Ltd (SISTIC).

1. Promotion Period

The promotion is valid for ticket purchases made via Mastercard through all SISTIC channels from **1 February 2019 to 31 March 2019**.

2. Eligibility

Only the following customers may qualify for this promotion:

- 2.1 All cardholders (both principal and supplementary cardholders) of Mastercard cards who purchased tickets from SISTIC; via the SISTIC website, SISTIC Hotline, SISTIC Authorised Agents or the SISTIC Mobile App from **1 February 2019 to 31 March 2019**.
- 2.2 Entry into the promotion is open to all unless otherwise specified (ref to 2.3).
- 2.3 Online transactions for the 2019 Formula 1 Singapore Airlines Singapore Grand Prix will not be eligible for this promotion.

3. Promotion Mechanics

- 3.1 Book tickets with Mastercard from **1 February 2019 to 31 March 2019** and get a free voucher which can be exchanged for 10 Sentosa Fun Pass tokens worth \$10.

Every eligible transaction entitles you to a one-time redemption. Each valid ticket bought entitles you to one voucher. This promotion is only valid from **1 February 2019 to 31 March 2019**.

4. How to Participate

- 4.1 Purchase tickets with a Mastercard from **1 February 2019 to 31 March 2019** to qualify for a one-time redemption of Sentosa Fun Pass vouchers per transaction.
- 4.2 Present your ticket purchase confirmation email or ticket receipt, and photo ID at SISTIC Box Office at SingPost Centre (see 6.1 for address and opening hours) to collect Sentosa Fun Pass vouchers.
- 4.3 Each Sentosa Fun Pass voucher can be exchanged for a Sentosa Fun Pass (10 tokens) at any Sentosa ticketing counter.

5. The Reward

Vouchers to be given away will be determined by SISTIC and is strictly non-exchangeable or up for dispute.

Vouchers are neither non-refundable nor exchangeable for cash or prizes of other value or nature than what is stated, unless stipulated by SISTIC. Extensions are not permitted.

6. Collection Procedure

- 6.1 Ticket buyers are to collect vouchers at SISTIC Box Office at the following address and hours:
- Address: 10 Eunos Road, #03-04, Singapore Post Centre, Singapore 408600 (take the lift from the Centre Lobby beside Long John Silver's)
 - Collection hours: 12pm – 8pm (Mon – Fri)
12pm – 4pm (Sat)
Closed on Sun & Public Holidays
- 6.2 If a ticket receipt or ticket purchase confirmation email with a valid transaction number cannot be presented, no voucher will be issued.
- 6.3 If collection has already been made for a transaction based on records, no vouchers will be issued.

7. Terms and Conditions of Vouchers

Sentosa Fun Pass Vouchers

- Every ticket bought using Mastercard is eligible to redeem one Sentosa Fun Pass voucher at SISTIC Box Office.
- Each voucher entitles to ONE (01) complimentary Sentosa Fun Pass (10 tokens) per guest per redemption per day.
- Voucher can be redeemed for Sentosa Fun Pass at any Sentosa Ticketing Counter.
- Sentosa Fun Passes have a 2 days validity period. The pass is valid for 2 consecutive days and time stipulated, or until closure of attractions, whichever is earlier.
- Voucher is valid till **31 March 2019** only.
- The vouchers cannot be exchanged for cash, and any unused balance will not be refunded and cannot be replace if lost, damaged or expired.
- Collection of voucher is only at SISTIC Box Office at 10 Eunos Road, #03-04, Singapore Post Centre, Singapore 408600 (via Centre Lobby beside Long John Silver's).
- For list of activities redeemable by Sentosa Fun Pass and full details of vouchers, please go to: <https://www.sentosa.com.sg/state-specials/10-tokens-voucher>

General

- 8.1 SISTIC reserves the right to substitute or replace the prize with any other prize of equal or similar value without prior notice.
- 8.2 SISTIC shall not be responsible for the quality or any other aspect of the prize. SISTIC shall not be liable for any loss, injury, damage or harm suffered or incurred by or in connection with the use of the prize by any person.
- 8.3 SISTIC reserves the right to amend, withdraw or revise the Terms and Conditions or discontinue the Promotion at any time in its absolute discretion without prior notice and disclaim all liability in relation to the Promotion.
- 8.4 SISTIC reserves the right to publish the names of the winners and other necessary details for the purpose of announcing the winners on the SISTIC website and social media platforms (Facebook and Instagram).
- 8.5 Mastercard does not assume any responsibility for any products and services offered under the Promotion. The products and services have not been certified by Mastercard and under no circumstances shall the inclusion of any product or service

in the Promotion to be construed as an endorsement or recommendation of such product or service by Mastercard.

8.6 All pictures are for illustration purposes only.

Sample of Ticket Receipt:



Sample of Ticket Purchase Confirmation Email:

TICKET PURCHASE CONFIRMATION
Thu, 17 Jan 2019 10:14 AM

Transaction No.
20100201-0000

Dear <Name> (Account Number: XXX)

| No. | Item | Ticket Type | Qty | Unit Price | Booking Fees | Subtotal |
|------------------------------|--|-------------|-----|------------|--------------|-----------------|
| 1 | Golden Prosperous Year 2019 金年发发发演唱会 2019 Sun, 10 Feb 2019 01:00 PM , Resorts World™ Theatre, Resorts World Sentosa Lower Left, Stalls, Row: A, Seat(s): 30, | STANDARD | 1 | S\$88.00 | S\$4.00 | S\$92.00 |
| 2 | E-ticket | - | 1 | S\$0.00 | - | S\$0.00 |
| TOTAL (including GST) | | | | | | S\$92.00 |

MasterCard (S\$92.00)